MEDIATION
A listing of materials available at the Justice Institute Library

GENERAL BOOKS


The Art and Practice of Mediation by Peter Bishop … [et al.]. Toronto, ON: Emond Montgomery Publications. (HM 1126 B57 2015)


Brief on Standards and Ethics for Mediators. [S.l.]: Mediation Development Association of British Columbia. (HM 136 B758 1989)

Bypass Court: A Dispute Resolution Handbook by Genevieve A. Chornenki and Christine E. Hart.
Markham, ON: LexisNexis. (HM 1126 C563 2015)

Challenging Conflict: Mediation through Understanding by Gary Friedman and Jack Himmelstein.
Chicago, IL: American Bar Association. (KF 9084 H56 2008)

Community Mediation Programs: Developments and Challenges by Daniel McGillis. Washington,
DC: U.S. Dept. of Justice, Office of Justice Programs, National Institute of Justice.
(KF 9084 M145 1997)

Complaint Mediation in Ontario’s Self-Governing Professions by Lisa Feld and Peter A. Simm.
Waterloo, ON: Fund for Dispute Resolution. (RA 1056.5 F444 1995)

The Cost of Mediation Versus Court Disposition in Criminal Cases: Feasibility Study by Mark. S.
Umbreit. Ottawa, ON: Dept. of Justice, Research and Statistics Directorate.
(KE 484 A4 U537 1993)

Culture Change? Commercial Litigators and the Ontario Mandatory Mediation Program by Julie
Macfarlane. ON: Julie Macfarlane (KEO 1160 M143 2001)

Defensiveness in Mediation: Perceptions of Experienced Mediators (Thesis) by Donna Marie
Soules. Yellow Springs, OH: Antioch University. (BF 637 M4 S684 2001)

Designing Mediation: Approaches to Training and Practice Within a Transformative Framework
Conflict Transformation. (HD 42 D485 2001)

Developing the Craft of Mediation: Reflections on Theory and Practice by Marian Roberts.

The Dilemmas of Mediation Practice: A Study of Ethical Dilemmas and Policy Implications by

Ensuring Competence and Quality in Dispute Resolution Practice by Robert M. Jones. Washington,
DC: Society of Professionals in Dispute Resolution. (KF 9084 E573 1995)

The Essential Guide to Workplace Mediation & Conflict Resolution: Rebuilding Working
(HD 5481 D57 2008)

Office. (KE 3619 E585 1992)

Explorative Mediation at Work: The Importance of Dialogue for Mediation Practice by Roger

Canyon Publishing. (BF 637 M4 P454 1994)


Mastering Mediation Education edited by Fred Schonewille and Martin Euwema. Antwerpen, BE: (HM 1126 M37 2012)
Mediating Citizen Complaints against Police Officers: A Guide for Police and Community Leaders


MEDIATION


Mediation for Kids by Fran Schmidt and Alice Friedman. Miami Beach, FL: Grace Contrino Abrams Peace Education Foundation. (BF 637 C55 S357 1992)


Mediation: Level I. New Westminster, BC: Justice Institute of British Columbia, Centre for Conflict Resolution Training. (HM 1126 M42 2009) (Shelved in Course manuals section. For Library use only.)

Mediation: Level II. New Westminster, BC: Justice Institute of British Columbia, Centre for Conflict Resolution Training. (HM 1126 M43 2005) (Shelved in Course manuals section. For Library use only.)


Ohio State Journal on Dispute Resolution: Vol. No.1, Fall 1985. Columbus, OH: Ohio State University, College of Law. (K 2390 O357 1985)


The Practice of Mediation: Encouraging Solutions with Skilled Help by Jamie Chicanot and Gordon Sloan. Victoria, BC: ADR Education. (HM 1126 C453 2010)


Practising Insight Mediation by Cheryl A. Picard. Toronto, ON: University of Toronto Press. (HM 1126 P52 2016)


Stories Mediators Tell edited by Eric Galton and Lela P. Love. Chicago, IL: American Bar Association, Section of Dispute Resolution. (KF 9084 S76 2012)


Story As a Means to Distributed Cognition in Dispute Mediation (Thesis) by Mary Lindsay. San Diego, CA: University of San Diego. (HQ 814 L553 1999)


### GENERAL DVDs

**D020**  
**Best Interests: An Introduction to Grievance Mediation** (DVD, 26 minutes)  
Shows the steps in the mediation process based on a case study including the pre-mediation discussion and the specific steps in the process: introduction, issues, interests, options and final agreement. This video is intended to be used in mediation training and awareness sessions. (Public Service Staff Relations Board)  
(HD 6972.5 B475 2002)

**D1349**  
**Mediation** (DVD, 7 minutes)  
By means of a sketch, this program describes to Canada Customs and Revenue Agency employees how to deal with conflict using the Office of Disputes Management step-by-step mediation process. (Canada Customs and Revenue Agency)  
(HM 1126 M436 2001)

**D003**  
**Mediation de Quartier: Deux Experiences Citoyennes = Community Mediation: Two Real-Life Experiences** (DVD, 287 minutes)  
This video, filmed in the Quebec municipalities of Sherbrooke and Longueuil, is a reference for groups, associations and individuals involved in the mediation process. The camera captures from volunteer training and public outreach to complete mediation sessions, along with an analysis of the methods and results. *(In French with English subtitles)*  
(National Film Board of Canada)  
(HM 1126 M437 2003)

**D507**  
**Story of a Mediation** (DVD, 53 minutes)  
Community mediation is a promising new approach to conflict resolution. This film unfolds during a pilot project in Longueuil, where a conflict has erupted and volunteer mediators attempt to reconcile the diametrically opposed viewpoints of the two parties involved.  
(National Film Board of Canada)  
(HM 1126 S76 2007)

### FAMILY/DIVORCE MEDIATION - BOOKS

(KE 539 P395 2017)

(KF 547 G365 1986)

(KF 547 B53 1983)

**Children Come First: Mediation, Not Litigation When Marriage Ends** by Howard H. Irving. Toronto, ON: Dundurn Press.  
(HQ 814 I783 2011)

(KE 569 S55 2003)


Court-Based Divorce Mediation in Four Canadian Cities: An Overview of Research Results by C. James Richardson. Ottawa, ON: Dept. of Justice Canada, Family Law Research. (KE 600 R43 1988)


Divorce and Family Mediation Research Study in Three Canadian Cities. Ottawa, ON: Dept. of Justice Canada. (HQ 838 D5 1988)

Divorce and Family Mediation Research Study: Winnipeg. Ottawa, ON: Dept. of Justice Canada. (HQ 838 D52 1988)


Family Mediation: Theory & Practice of Dispute Resolution by Howard H. Irving and Michael Benjamin. Toronto, ON: Carswell. (HQ 814 I77 1987)


From Conflict to Resolution: Strategies for Diagnosis and Treatment of Distressed Individuals, Couples, and Families by Susan Heitler. New York, NY: Norton. (RC 455.4 C65 H45 1990)


An Inventory of Divorce Mediation and Reconciliation Services in Canada. Ottawa, ON: Department of Justice. (HQ 814 I58 1987)


Mediation in Family Disputes: Principles of Practice by Marian Roberts. Burlington, VT: Ashgate. (HQ 773 R63 2014)


A Profile of Divorce Mediation and Reconciliation Services in Canada. Ottawa, ON: Dept. of Justice Canada. (KE 574 P764 1985)


The Resolution of Family Conflict: Comparative Legal Perspectives edited by John M. Eekelaar and Sanford N. Katz. Toronto, ON: Butterworths. (K 670 R37 1984)


FAMILY/DIVORCE MEDIATION - DVDs

D503 An Inside Look at Family Mediation: Working Together through Marital Separation (DVD, 138 minutes)

The DVD tells the story of one family's experience in mediation. Dean and Saya are separating after 17 years of marriage. The whole family including their children, Cara and Dylan, are struggling with the issues facing a family in transition. With their lawyers, they have chosen to mediate their parenting plan, finances, and property division. In the program you will see and hear how the couple, the mediator, and the lawyers work through the mediation process to a satisfactory resolution. The DVD includes a psychologist's interview with one of the children to demonstrate one way in which children can meaningfully participate in the process. (Continuing Legal Education Society of British Columbia) (HQ 814 I575 2007)

MEDIATION and CULTURE - BOOKS


Conflict Resolution Across Cultures: From Talking it Out to Third Party Mediation by Selma Myers and Barbara Filner. Amherst, MA: Amherst Educational Publishing. (HM 258 M947 1997)

JOURNALS

Conciliation Quarterly (Mennonite Conciliation Service)

Conflict Resolution Quarterly

Family Court Review
(Continues: Family and Conciliation Courts Review Association of Family and Conciliation Courts)

The Mediator (The Mediation Development Association of B.C.)

Negotiation Journal

The Round Table (Mediation Saskatchewan)

Other related bibliographies:

- Conflict in Schools
- Conflict Resolution
- Negotiation
- Restorative Justice

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