**LEADERSHIP**

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## GENERAL BOOKS

<table>
<thead>
<tr>
<th>Title</th>
<th>Author(s)</th>
<th>Publisher</th>
<th>ISBN</th>
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</thead>
<tbody>
<tr>
<td>The 9 Types of Leadership: Mastering the Art of People in the 21st Century Workplace</td>
<td>Beatrice Chestnut</td>
<td>Franklin, TN: Post Hill Press.</td>
<td>(HD 58.7 C485 2017)</td>
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Awaken Your Authentic Leadership: Lead with Inner Clarity and Purpose by Tana Heminsley. Vancouver, BC: Authentic Leadership Global, Inc. (BF 637 L4 H45 2013)


Executive Leadership: Building World Class Organizations by Joseph A. Olmstead. Houston, TX: Cashman Dudley. (HD 57.7 O45 2000)


The Greats on Leadership: Classic Wisdom for Modern Managers by Jocelyn Davis. Boston, MA: Nicholas Brealey Publishing. (HD 57.7 D385 2016)


Her Place at the Table: A Woman's Guide to Negotiating Five Key Challenges to Leadership Success by Deborah M. Kolb, Judith Williams, and Carol Frohlinger. San Francisco, CA: Jossey-Bass. (HD 6054.3 K65 2010)


In Command of Guardians: Executive Servant Leadership for the Community of Responders by Eric J. Russell. Cham, CH: Springer. (HM 1261 R87 2019)


It's the Manager: Gallup Finds the Quality of Managers and Team Leaders is the Single Biggest Factor in Your Organization's Long-Term Success by Jim Clifton and Jim Harter. New York, NY: Gallup Press. (HD 38.2 C565 2019)


The Leader Within: Learning Enough About Yourself to Lead Others by Drea Zigarmi ... [et al.]. Upper Saddle River, NJ: Pearson/Prentice Hall. (HD 57.7 L4187 2005)


The Leader’s Tool Kit: Hundreds of Tips and Techniques for Developing the Skills You Need by Cy Charney. New York, NY: AMACOM. (HD 57.7 C4756 2006)


Leadership in Organizations by Gary Yukl. Essex, UK: Pearson Education Limited. (HD 57.7 Y85 2013)
http://publications.gc.ca/pub?id=436665&sl=0

http://publications.gc.ca/pub?id=436667&sl=0


The Leadership Secrets of Santa Claus: How to Get Big Things Done in Your “Workshop” – All Year Long edited by Melissa Hazlewood. Dallas, TX: Walk the Talk Co. (HD 57.7 H37 2003)


Leadership Team Coaching in Practice: Case Studies on Developing High-Performing Teams by Peter Hawkins. New York, NY: Kogan Page Ltd. (HD 66 H386 2018)


Leading the Unleadable: How to Manage Mavericks, Cynics, Divas and Other Difficult People by Alan Willett. New York, NY: AMACOM. (HD 57.7 W533 2017)


Leading with the Brain: The 7 Neurobiological Factors to Boost Employee Satisfaction and Business Results by Sebastian Purps-Pardigol. Frankfurt, DE: Campus-Verlag. (BF 637 L4 P87 2016)

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Made in Canada Leadership: Wisdom from the Nation's Best and Brightest on Leadership Practice and Development by Amal Henein and Françoise Morissette. Mississauga, ON: Jossey-Bass. (HD 57.7 H46 2007)


Management of Organizational Behavior: Leading Human Resources by Paul Hersey. Englewood Cliffs, NJ: Prentice-Hall. (HD 58.7 H47 2013) (Shelved in Course Reserves section. For Library use only)


Millennials Who Manage: How to Overcome Workplace Perceptions and Become a Great Leader by Chip Espinoza and Joel Schwarzbart. Indianapolis, IN: Pearson Education. (HF 5549.12 E77 2015)

Mindful Management: The Neuroscience of Trust and Effective Workplace Leadership by Dalton A. Kehoe. Richmond Hill, ON: Communicate for Life, Ltd. (HD 57.7 K44 2015)


The New Leader’s 100-Day Action Plan: How to Take Charge, Build or Merge Your Team, and Get Immediate Results by George B. Bradt, Jayme A. Check, and John A Lawler. Hoboken, NJ: Wiley. (HD 57.7 B723 2016)


Organizational Culture and Leadership by Edgar H. Schein. Hoboken, NJ: John Wiley and Sons, Inc. (HD 58.7 S33 2017)


Positive Leadership: How to Build a Winning Team by Mike Pegg. Amsterdam, NL: Pfeiffer & Co. (HD 57.7 P44 1994)


The Respectful Leader: Seven Ways to Influence without Intimidation by Gregg Ward. Hoboken, NJ: John Wiley & Sons, Inc. (HD 57.7 W367 2016)


Speaking as a Leader: How to Lead Every Time You Speak: From Boardrooms to Meeting Rooms, from Town Halls to Phone Calls by Judith Humphrey. Mississauga, ON: John Wiley & Sons Canada. (HD 30.3 H86 2012)
LEADERSHIP

Silos, Politics & Turf Wars: A Leadership Fable About Destroying the Barriers that Turn Colleagues into Competitors by Patrick Lencioni. San Francisco, CA: Jossey-Bass. (HD 57.7 L449 2006)

The Situational Leader by Paul Hersey. Escondido, CA: Center for Leadership Studies. (HD 57.7 H46 1984)


The Thoughtful Leader: A Model of Integrative Leadership by Jim Fisher. Toronto, ON: University of Toronto Press. (BF 637 L4 F55 2016)
LEADERSHIP


We Are All Leaders: Leadership is Not a Position, It's a Mindset by Fredrik Arnander. Chichester, West Sussex, UK: Capstone. (HD 57.7 A758 2013)


GENERAL AUDIO CDs

The 4 Imperatives of Great Leaders by Stephen R. Covey. Salt Lake City, Utah: Franklin Covey. (HD 57.7 C684 2007)

Great organizations are created by great leaders -- leaders who can unleash the highest and best contributions of their team toward their organization's most critical priorities. In this program, Stephen R. Covey addresses the skills great leaders use to see the world differently and do things differently. He teaches listeners the four imperatives of great leaders, which are the critical, essential functions for success.


Offers business strategists an integrated five-phase model for setting and implementing strategy. Proven effective at a diverse range of organizations worldwide, the model provides executives with a powerful framework for assessing and tweaking current strategy, or charting a bold new strategic course.


Listen in as Dr. Daniel Amen and Professor David Bennett discuss the role of the brain in leadership. Calling upon his years of experience as a senior executive with companies such as Pepsico, Marriott and franchise giant Mailboxes, Etc., Professor Bennett outlines the critical qualities an effective leader must possess while Dr. Amen links them to specific brain functions. If you’re a leader in any setting, you’ll benefit from this revealing look at what works and what doesn’t work for leadership success. Your brain affects everything you do, including the way you lead. You’ll discover that building a better brain truly does build a more effective leader.

Leaders play an essential role in every aspect of our modern lives and good leadership is an art that is highly prized. Effective leaders not only control, appraise and analyse, they also encourage, improve and inspire. In Effective Leadership John Adair, Britain’s foremost expert on leadership training, shows how every manager can learn to lead. Drawing on numerous examples of leadership in action - commercial, historical, military - he identifies the essential requirements for good leadership and explains how you can enhance your personality, knowledge and position to become the best leader you can be.


Tells the tale of a young CEO who, facing his first annual board review, knows he is failing, but doesn't know why. It reminds us that success of a leader can come down to a few vital behaviors.

How the Best Leaders Lead by Brian Tracy. United States: Gildan Media. (HD 57.7 T733 2010)

This program is packed with practical ideas, methods and techniques that leaders and managers at every level can use to get far better results in their areas of responsibility. Tracy has taken a holistic, people-oriented approach and presents specific actions that people can take immediately. Tracy breaks down the art and science of business leadership into the following seven fundamental responsibilities: setting and achieving goals; fostering innovation; problem solving and decision making; setting priorities; setting high standards; inspiring and motivating others; and achieving results.


We all yearn to be inspired. Yet today, many people are drifting in organizations, teams, and families that operate from a place of fear. Within the hearts of people everywhere, there is a yearning for something different. We are looking inward and outward, and we are asking questions. Some of the answers are timeless -- the world’s greatest leaders have known them all along. From Mahatma Gandhi and Thomas Jefferson to Martin Luther King Jr., Nelson Mandela, and other great contemporary leaders -- one attribute has been shared: they aimed not to motivate, but to inspire. What are the unique qualities found in these leaders? And how can you apply their style of leadership to your life? In this CD, Lance Secretan identifies the seven essentials of authentic, truthful leadership that lead to extraordinary personal and professional effectiveness.


Cashman explores the ways to grow as a leader while growing as a person, focusing on the “mastery of life, rather than just a mastery of circumstances.”


Presents a guide for business leaders showing how to apply the right techniques for getting results and commitment from their staff.
**LEADERSHIP**

**Life at the Frontier: Leadership through Courageous Conversation** by David Whyte. Langley, Wash.: Many Rivers Press. (HD 57.7 W495 2004)

Every person and every organization needs an edge or frontier with the world where a real conversation is possible. Yet many of our inherited ideas about leadership do not survive the everyday reality of a changing, multi-cultural world. How do we provide a strong sense of leadership, without coercion or manipulation? With his unique blend of poetry, humour and insight, David Whyte talks about how we can keep our edge with colleagues, customers and especially in our own personal lives, through understanding the elements of real conversation.

### GENERAL DVDs

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<tr>
<th>Code</th>
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<tr>
<td>D527</td>
<td>5 Questions Every Leader Must Ask: Engaging Your Team to Achieve Any goal</td>
<td>(DVD, 28 minutes) &quot;A training tool that teaches leaders a simple process for getting results and keeping employees engaged ... illustrates that leaders don't have to have all the answers, they just have to ask the right people the right questions [which are]:  what is already working? what caused this success? what is our objective? what are the benefits of accomplishing our objective? what can we do more, better, or differently to move closer to our objective?&quot;--Container. (CRM Learning) (HD 57.7 F534 2007)</td>
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<tr>
<td>D810</td>
<td>The 5 Waves of Trust</td>
<td>(DVD, 43 minutes) Great leaders don't dictate, they influence. And influence comes from a leader's ability to engender credibility and inspire people to both believe them and believe in them. The eight videos on this compilation DVD create trustworthy leaders for whom team members readily volunteer their best efforts. The series is based on the premise that there are five layers of trust in the workplace to which leaders must be attuned: Self trust, relationship trust, organizational trust, market trust, and societal trust. (Performance Resources) (HF 5387 F589 2009)</td>
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<tr>
<td>D1182</td>
<td>Encouraging the Heart</td>
<td>(DVD, 20 minutes) This DVD shows leaders how they can find their voice and their hearts and, through personal caring and courage, mobilize people to personal and organizational greatness. (RG Training Resources) (HD 57.7 E53 2007)</td>
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<tr>
<td>D1360</td>
<td>Everest</td>
<td>(DVD, 14 minutes) The incredible true story of one man's courageous quest for the summit of the tallest peak in the world--blind. Erik Weihenmayer has never believed in limitations, even though he is blind. And he's good at understanding other people's perceptions of his abilities. That's why it was easy to ignore the ones who said he was crazy to pursue his dream of climbing Mount Everest. Erik knew that he couldn't do it alone--and he never wanted to. He knew that his vision could only be achieved through the power of teamwork. His story illustrates how the power of leadership and the power of teamwork are interchangeable and interdependent. It shows how a team can rally behind a leader and a leader can become one of the team. And how one man's dream can become a joyful reality--for everyone. (Performance Resources) (HD 57.7 E93 2007)</td>
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Jamie’s Kitchen: Fifteen Lessons on Leadership (DVD, 25 minutes)
Jamie Oliver’s passion and vision transformed a bunch of unemployed kids into an efficient, organised team, capable of running a first-class London restaurant, Fifteen. Demonstrating that leadership is an activity and not a position, the program covers five key learning points backed up by real examples from Jamie’s journey: Lead the way, Show them how, Believe in them, Deal with it, Learn and adapt. (RG Training Resources) (HM 1261 J32 2004)

A Leader’s Guide to Delegating (DVD, 23 minutes)
Provides a comprehensive plan for successful delegation, presented in five steps: Step 1: Analyze the task; Step 2: Select the delegatee; Step 3: Assign the task; Step 4: Execute the task; Step 5: Conduct regular feedback sessions. (CRM Learning) (HD 50 L43 2007)

Leadership: An Art of Possibility (DVD, 29 minutes)
There are countless definitions of leadership and even more interpretation where most focus on what a leader should do instead of who the leader is. In this programme, Ben Zander, the conductor of the Boston Philharmonic Orchestra and his partner, Roz, provide an opportunity to discover how to transform oneself into a new way of being. He defines the leader’s job as a job of possibility. Zander feels music is the most-powerful language ever devised by human beings. He illustrates his leadership concepts using music with artists - orchestra, musicians, performers. This DVD programme provides an opportunity to change your perception of yourself and those you lead and teaches how to re-discover that we can all lead - no matter what our position. (RG Training) (HD 57.7 L423 2000)

Leadership and the One Minute Manager (DVD, 30 minutes)
Part of the Situational Leadership II program, this video teaches managers why there is no one-best leadership style, and how the most effective leaders use a combination of four styles - Directing, Coaching, Supporting, and Delegating. Concepts are explained through extensive use of Hollywood movie clips. (B & B Communications) (HD 57.7 L426 2000)

The Leadership Challenge (DVD, 27 minutes)
This video dramatizes what it takes to inspire others to extraordinary achievements. It shows that leadership is not just a charismatic quality, but a skill that can be taught. Five remarkable leaders put into action the five leadership practices: modelling the way; inspiring a shared vision; challenging the process; enabling others to act; and encouraging the heart. (Owen-Stewart Performance Resources) (HD 57.7 L424 2003a)

The Leadership/Management Mix (DVD, 18 minutes)
What makes a good manager? What makes a good leader? This program follows the deliberations of a selection panel to illustrate what it takes to be more successful as a manager and as a leader. (RG Training Resources) (HM 141 L45 2008)

Leadership Sins (DVD, 22 minutes)
Leadership requires awareness, open communication and the ability to empower others. David makes several mistakes managing Anne, and after a feedback session he makes some changes. (RG Training Resources) (HD 57.7 L427 2009)
Matching Leadership Style to the Situation (DVD, 40 minutes)
Keeping pace with the improvements to Situational Leadership II, this updated program shows a series of real-life interactions between managers and staff members to demonstrate how to be an effective situational leader. Settings include a manufacturing environment, a software design firm, a marketing department in a hotel, a training department in a bank, and a customer call center. The program provides a chance for viewers to diagnose different situations and determine if the manager’s leadership style is a match or a mismatch for the staff member’s needs. (Ken Blanchard Company) (HD 57.7 M285 2000)

Reinventing Leadership (DVD, 42 minutes)
Demonstrates how our ability to lead is related more to the nature of our presence than to technique or know-how. Topics include: the effects of anxiety and imaginative gridlock on institutions and society; what’s wrong with our leadership and leadership training; how our culture’s addiction to data hinders effective decision making; and, how organizations self-sabotage by letting problem members set the agenda. (Guilford Publications) (HD 57.7 F75 1996)

CORRECTIONS - BOOKS


EDUCATION - BOOKS


### EMERGENCY MEDICINE - BOOKS

- **Clinical Leadership for Paramedics** edited by Amanda Y. Blaber and Graham Harris. New York, NY: Open University Press, McGraw-Hill Education.  (RC 86.7 C55 2014)

- **Emergency Services Leadership: A Contemporary Approach** by David T. Foster ... [et al.]. Burlington, MA: Jones & Bartlett Learning.  (RA 645.5 E44 2012)


- **Leadership Essentials for Emergency Medical Services** by John R. Brophy. Sudbury, MA: Jones and Bartlett Publishers.  (RA 645.5 B763 2009)

### EMERGENCY PLANNING - BOOKS


- **Leadership.** Canberra, AU: Emergency Management Australia.  (HV 551.5 A8 L423 1997)


- **Leadership in the Eye of the Storm: Putting Your People First in a Crisis** by Bill Tibbo. Toronto, ON: University of Toronto Press.  (HD 49 T53 2016)


LEADERSHIP


FIRE - BOOKS

The Anatomoy and Physiology of Leadership by Alan V. Brunacini and Nick Brunacini. Peoria, AZ: Across the Street Productions. (TH 9158 B788 2005)


The Chief Officer: A Symbol is a Promise by Randy Bruegman. Upper Saddle River, NJ: Pearson/Prentice Hall. (TH 9158 B783 2005)


Fire Officer Coaching by James M. Gaston and Riley Harvill. [United States]: [CreateSpace Independent Publishing Platform]. (TH 9158 G37 2012)


Five Alarm Leadership: From the Firehouse to the Fireground by Rick Lasky and John Salka. Tulsa, OK: PennWell. (TH 9158 L3747 2013)


From Buddy to Boss: Effective Fire Service Leadership by Chase Sargent. Tulsa, OK: PennWell Corp. (TH 9158 S27 2006)

Full-Contact Leadership by Edward Flood and Anthony Avillo. Tulsa, OK: PennWell. (TH 9158 F596 2017)


Step Up and Lead by Frank Viscuso. Tulsa, OK: PennWell Corporation. (TH 9158 V57 2013)


FIRE – AUDIO CDs

From Buddy to Boss: Effective Fire Service Leadership by Chase Sargent. Tulsa, OK: PennWell Corp. (TH 9158 S27 2008)

This program will help you master your leadership and management skills and successfully make the transition to boss. Chase Sargent tells you how to accept and survive politics, deal with the fringe employees, and keep your cool -- tricks of the trade that usually take years to acquire.
FIRE - DVDs

D2167  **8 Attitudes of Servant Leadership**  (DVD, 50 minutes)
No role, position, job, task, or calling of leadership in emergency services can be effective unless there is first a willingness to serve. Although many strive to achieve positions that include higher ranks and leadership roles, not everyone wants to serve. In this program, Chief Douglas Cline explores the eight attitudes of servant leadership that relate to the fire service. (Annex) (TH 9158 C55 2016)

D378  **Command Transfer: Leadership On the Edge**  (DVD, 26 minutes)
Succession planning and career development are two major issues facing today's fire service. This program addresses these issues with continuing lessons that focus on preparing future fire officers for increasing levels of command responsibility. (Trinity Workplace Learning) (TH 9158 C668 2006)

D270  **Fire Officer I. 1, Leading Your Team**  (DVD, 20 minutes)
As fire officer, you will be responsible for accomplishing the fire department's mission through a team of firefighters under your command. Successfully assuming this new responsibility will require a combination of management and leadership skills. Good management means effectively supervising and delegating work. Leadership goes beyond job tasks to influence people. (Action Training Systems, Inc.) (TH 9158 F576 2006 PT.1)

D271  **Fire Officer I. 2, Maximizing Team Performance**  (DVD, 15 minutes)
To succeed as a fire officer, you need to study and apply leadership concepts to increase the performance of your team. This program introduces three important concepts for becoming an effective leader. (Action Training Systems, Inc.) (TH 9158 F576 2006 PT.2)

D318  **Leadership lessons from the Marine Corps**  (DVD, 29 minutes)
The Marine Corps is an organized, trained, and equipped team of people who operate, overcome, and win in chaotic and dangerous situations. This course is based upon more than 10 years of hands-on seminars titled "Where the Battle Begins", that have asked firefighters of all ages and ranks to apply Marine Corps leadership principles and approaches to their everyday challenges in their fire departments. (Trinity Workplace Learning) (HD 57.7 L425 2006)

D1469  **Leadership Styles**  (DVD, 15 minutes)
In the Fire Service, an officer's inability to adjust leadership styles based on situational demands and employee needs can cause declining productivity, poor morale, and sets the organization on a path for employee discontent and inefficiency. Fire officers can help to avoid these personnel difficulties and improve their effectiveness by understanding different leadership styles and learning to adapt various styles based on the situational demands and employee needs. This program covers the differences between authoritative, democratic, delegative, and situational leadership styles in regard to an officer's role with subordinates and supervisors. (American Safety and Health Institute) (TH 9158 L433 2011)
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**D1068 Pride & Ownership: A Firefighter’s Love of the Job** (DVD, 31 minutes)
In this thought-provoking and inspirational session from FDIC 2001, Chief Rick Lasky gives an upfront and honest criticism about the need to reignite the love of the job on every level, from chiefs and on down. Learn what you can do to drive your members to take pride in their job and assume ownership. (Annex Bookstore) (TH 9119 P756 2006)

**D1116 Pride & Ownership: A Firefighter’s Love of the Job** (DVD, 300 minutes)
In this energizing session with firefighters, Chief Rick Lasky presents his renowned full day seminar on instilling pride and ownership in the fire service. Throughout this one-of-a-kind presentation, Chief Lasky offers upfront and honest criticism on the need to reignite the love of the job at every level, from chief down to probie. (Annex Bookstore) (TH 9119 P7564 2010)

**D564 Real Leadership is Not for Wimps** (DVD, 60 minutes)
This activity covers the important aspects of being a real leader, not a positional leader. Topics discussed include how to get people to want to follow you, cultural myths about leadership, higher accountability, the difference between management and leadership, why people resist certain leaders, and how to positively influence others. (TWL Knowledge Group Inc.) (HD 57.7 R425 2008)

**POLICE - BOOKS**

"Career Suicide is Overrated" and Other Lessons for Leaders about Honouring Mental Health Where You Work, Live, and Play by Brian Knowler. Chatham, ON: Knowler Consulting. (HD 57.7 K66 2018)


LEADERSHIP


Police Leadership, Part II: Organizational Decision Making by Edward H. Scissons. Ottawa, ON: Canadian Police College. (HV 7936 S8 S3582 1990)


**POLICE - DVDs**

D2133  **Speaking of Leadership** (DVD, 120 minutes)

A result of working in conjunction with the RCMP and the Canadian Forces Leadership Institute, this program features interviews with a number of renowned police and military leaders as they reflect on their experiences and discuss the qualities they feel are integral to the development of future police leaders. Topics covered include the following: professionalism; direct and indirect leadership; followership; organizational culture; ethical decision-making; toxic leadership; systems thinking; management and control; and leading change. (Ontario Police Video Training Alliance) (HV 7936 T7 O58 V.139)

**SHERIFFS - BOOKS**

**Leadership Competency Development for British Columbia Sheriff Managers: Moving Towards a Competency Profile** by Alfredo Rosa. Victoria, BC: Royal Roads University, Leadership and Training. (HV 7642 B7 R675 2003)

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